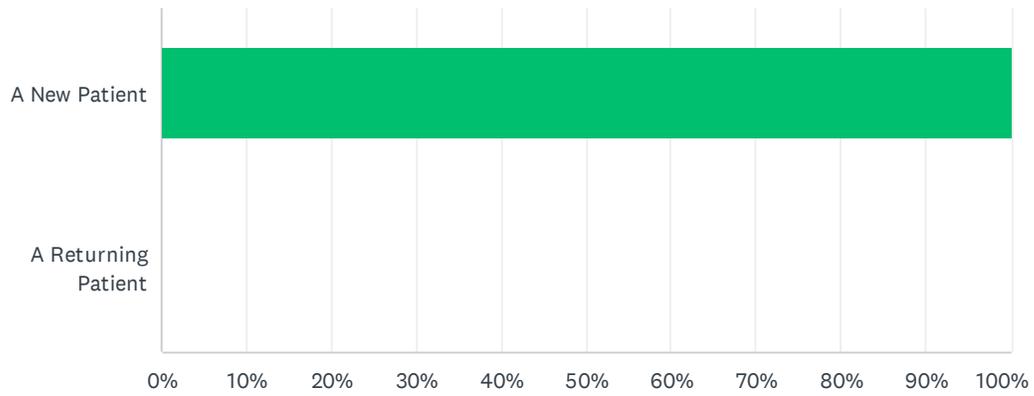


Q1 Are you:

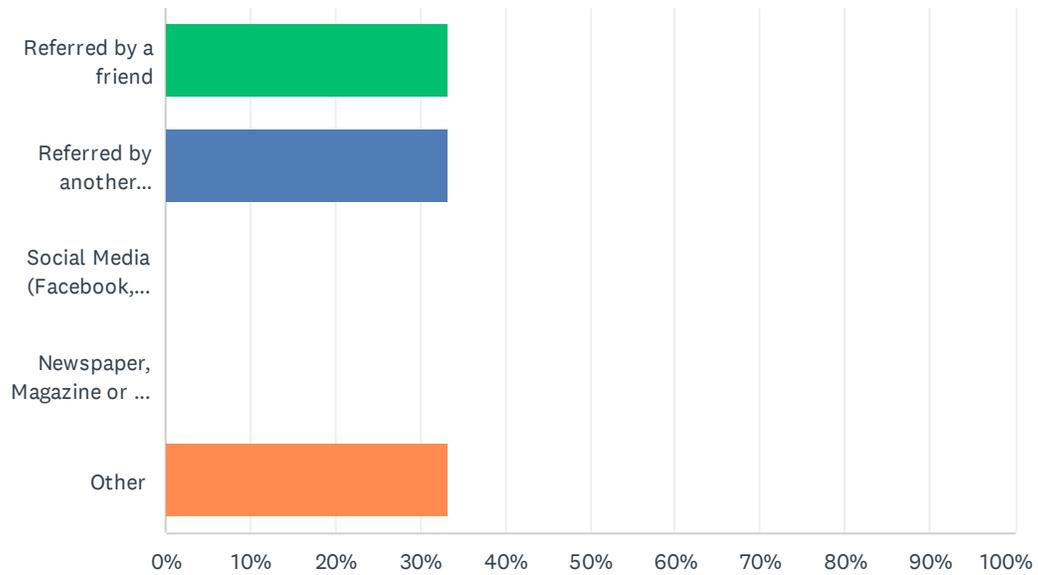
Answered: 3 Skipped: 0



ANSWER CHOICES	RESPONSES	
A New Patient	100.00%	3
A Returning Patient	0.00%	0
TOTAL		3

Q2 How did you hear about our services?

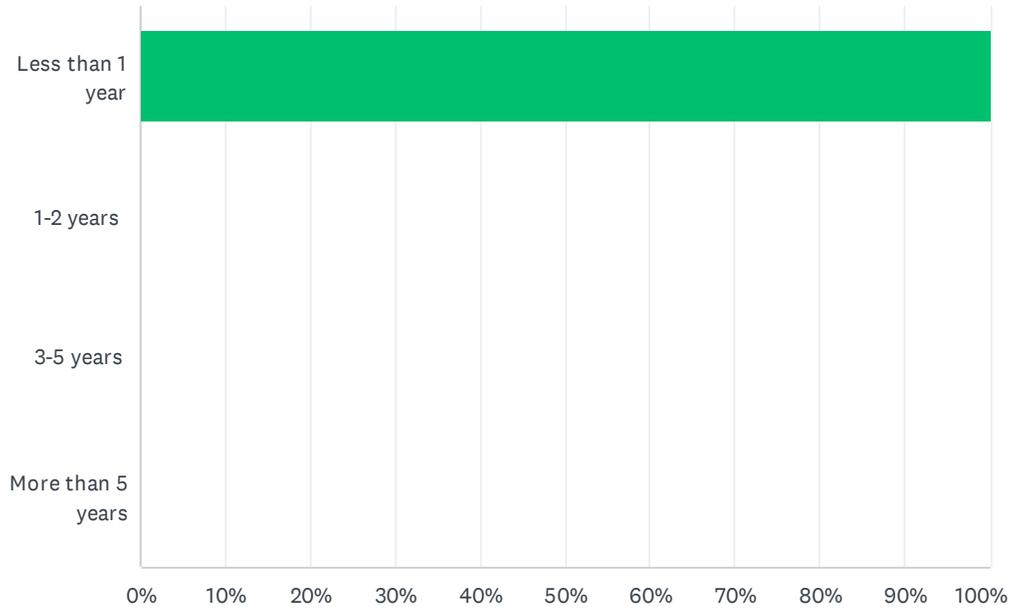
Answered: 3 Skipped: 0



ANSWER CHOICES	RESPONSES	
Referred by a friend	33.33%	1
Referred by another practice	33.33%	1
Social Media (Facebook, twitter, ect.)	0.00%	0
Newspaper, Magazine or any other printed material	0.00%	0
Other	33.33%	1
TOTAL		3

Q3 How long have you been a patient with us?

Answered: 1 Skipped: 2



ANSWER CHOICES	RESPONSES
Less than 1 year	100.00% 1
1-2 years	0.00% 0
3-5 years	0.00% 0
More than 5 years	0.00% 0
TOTAL	1

Q4 Are you aware of our sliding scale fee program?

Answered: 0 Skipped: 3

 No matching responses.

ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	0.00%	0
TOTAL		0

Q5 Has the amount you have to pay out of pocket ever stopped you from seeking care with us?

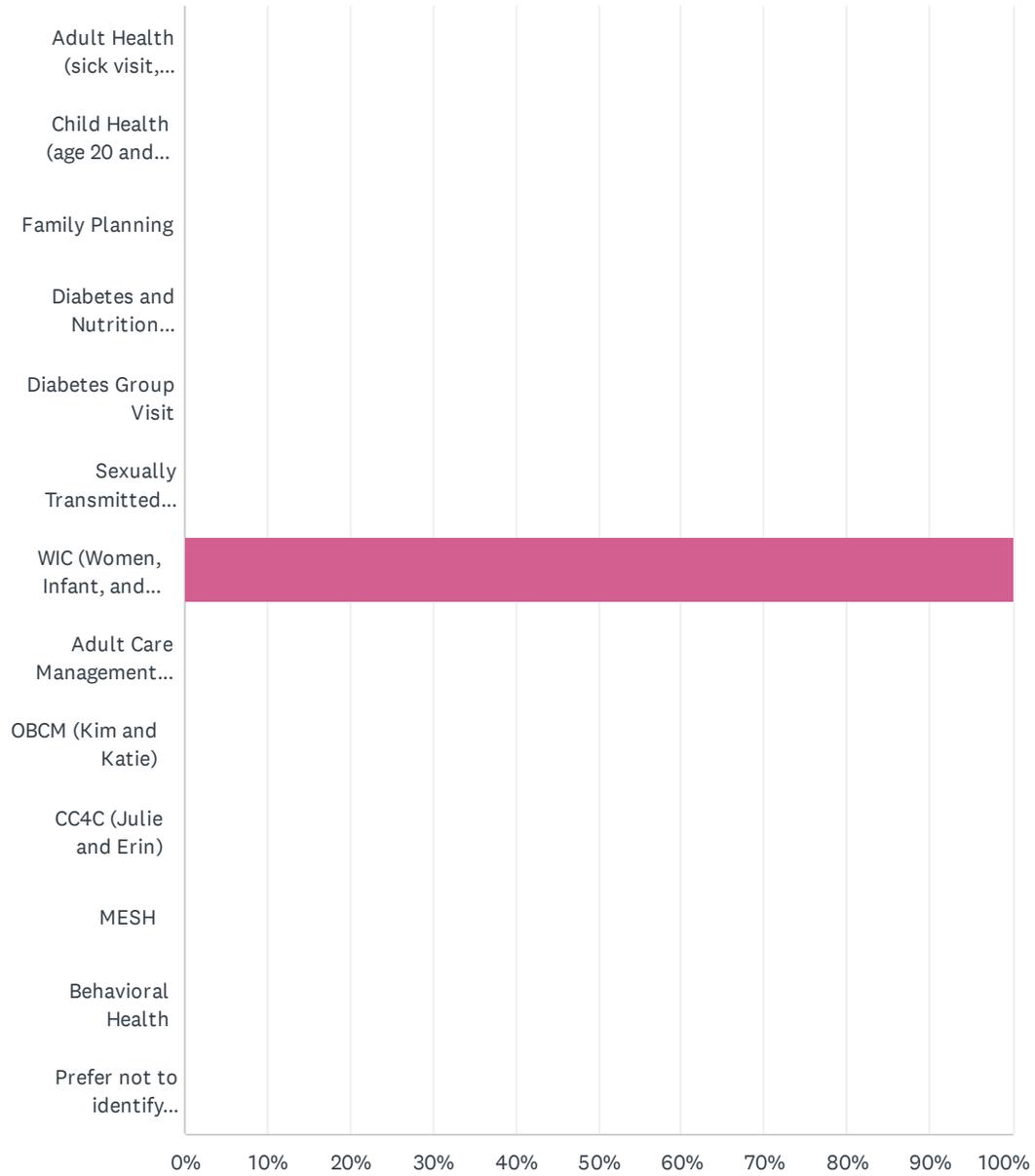
Answered: 0 Skipped: 3

 No matching responses.

ANSWER CHOICES	RESPONSES
Yes	0.00% 0
No	0.00% 0
TOTAL	0

Q6 Please tell us the reason for your visit today.

Answered: 2 Skipped: 1

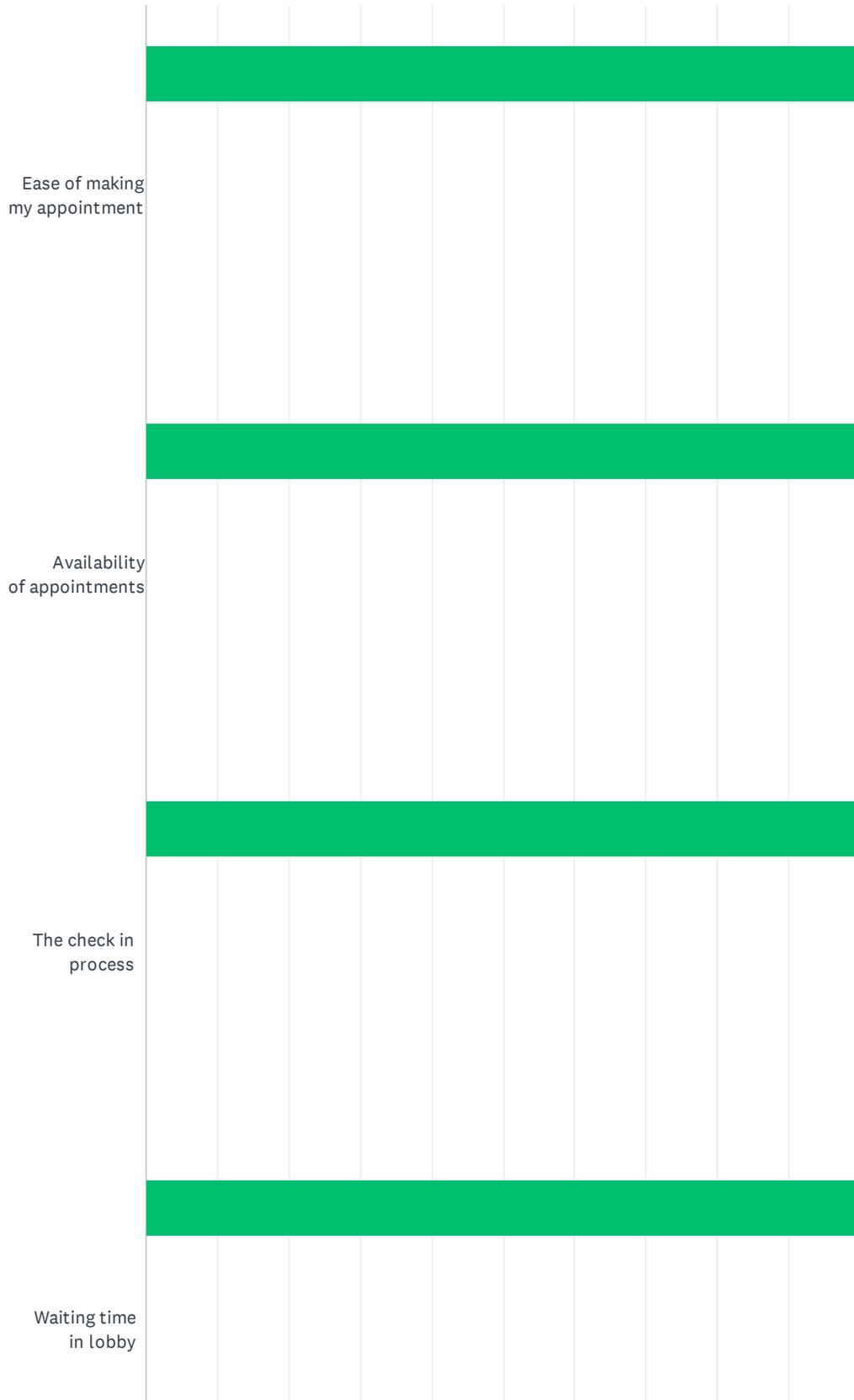


Wilkes Health Patient Satisfaction Survey

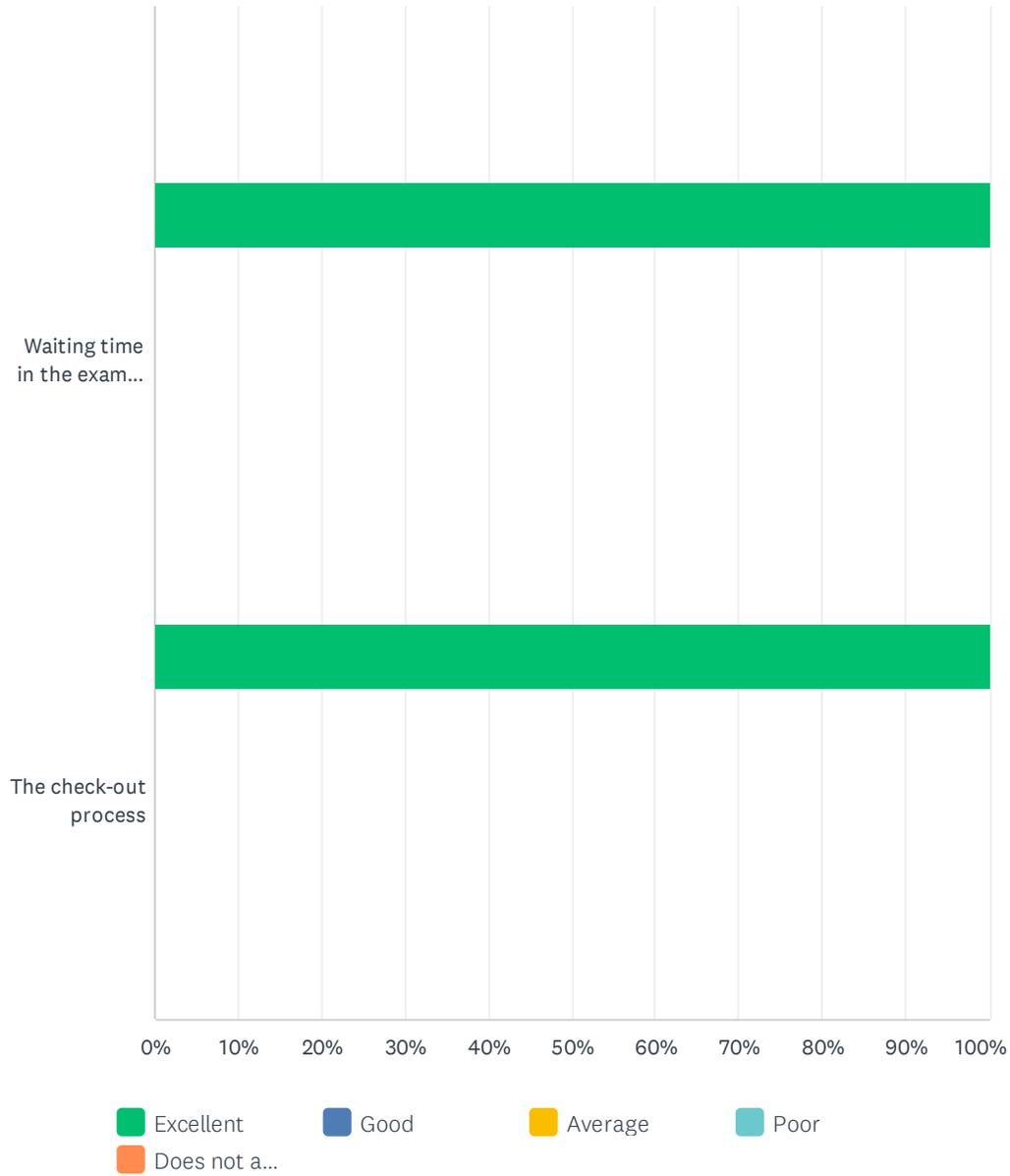
ANSWER CHOICES	RESPONSES	
Adult Health (sick visit, medication refills, CDL, physical)	0.00%	0
Child Health (age 20 and under)	0.00%	0
Family Planning	0.00%	0
Diabetes and Nutrition Center	0.00%	0
Diabetes Group Visit	0.00%	0
Sexually Transmitted Disease Clinic	0.00%	0
WIC (Women, Infant, and Children)	100.00%	2
Adult Care Management (Denise)	0.00%	0
OBCM (Kim and Katie)	0.00%	0
CC4C (Julie and Erin)	0.00%	0
MESH	0.00%	0
Behavioral Health	0.00%	0
Prefer not to identify service	0.00%	0
Total Respondents: 2		

Q7 Please rate your visit today:

Answered: 2 Skipped: 1



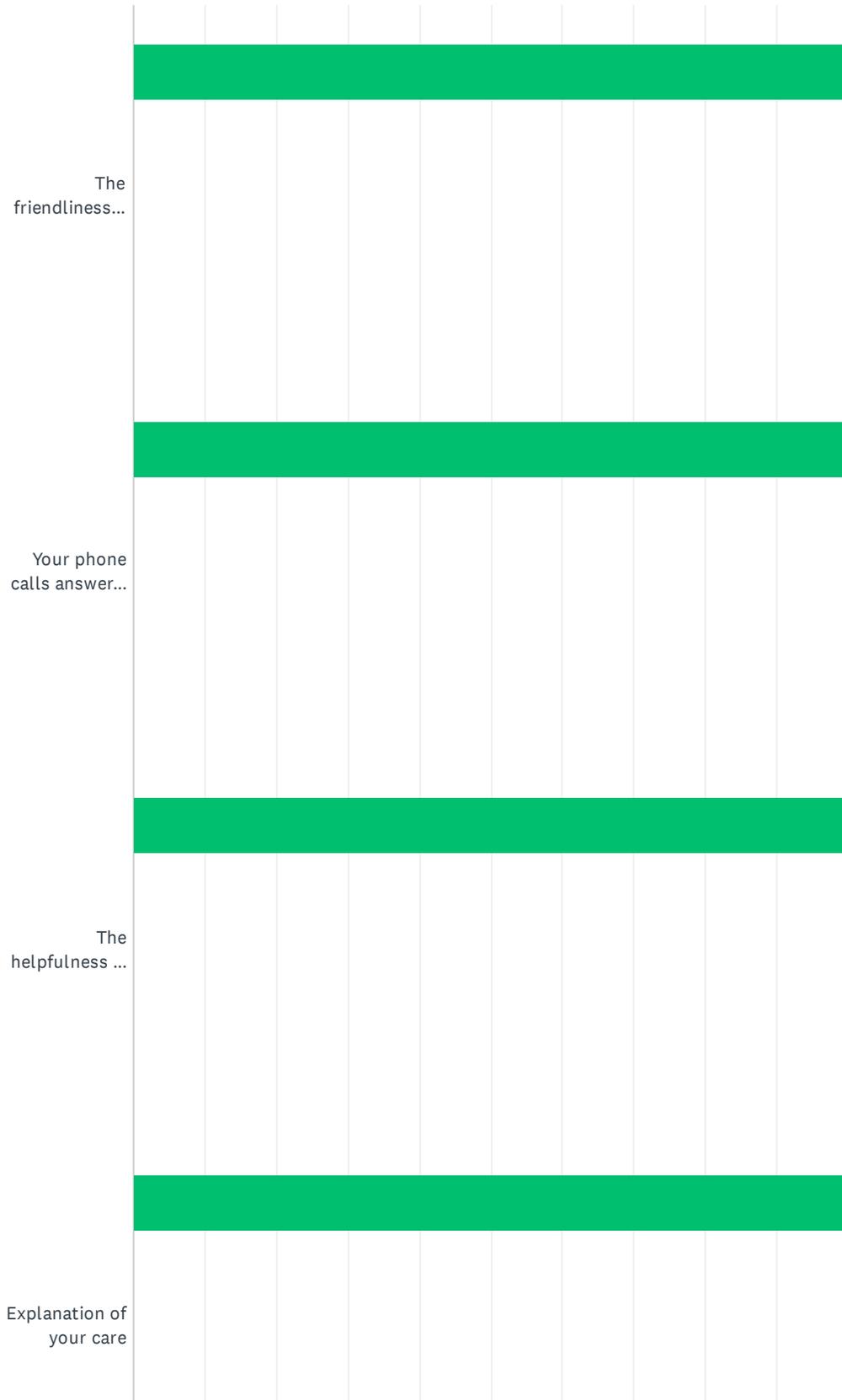
Wilkes Health Patient Satisfaction Survey



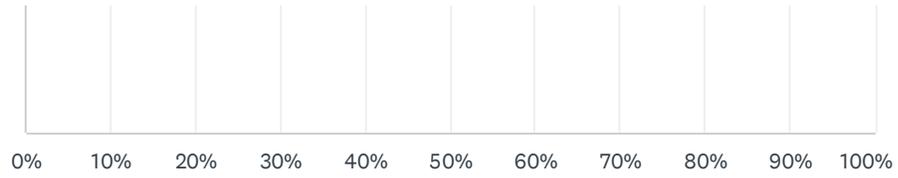
	EXCELLENT	GOOD	AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Ease of making my appointment	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Availability of appointments	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
The check in process	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Waiting time in lobby	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Waiting time in the exam room	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
The check-out process	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q8 Please rate our communication with you:

Answered: 2 Skipped: 1



Wilkes Health Patient Satisfaction Survey

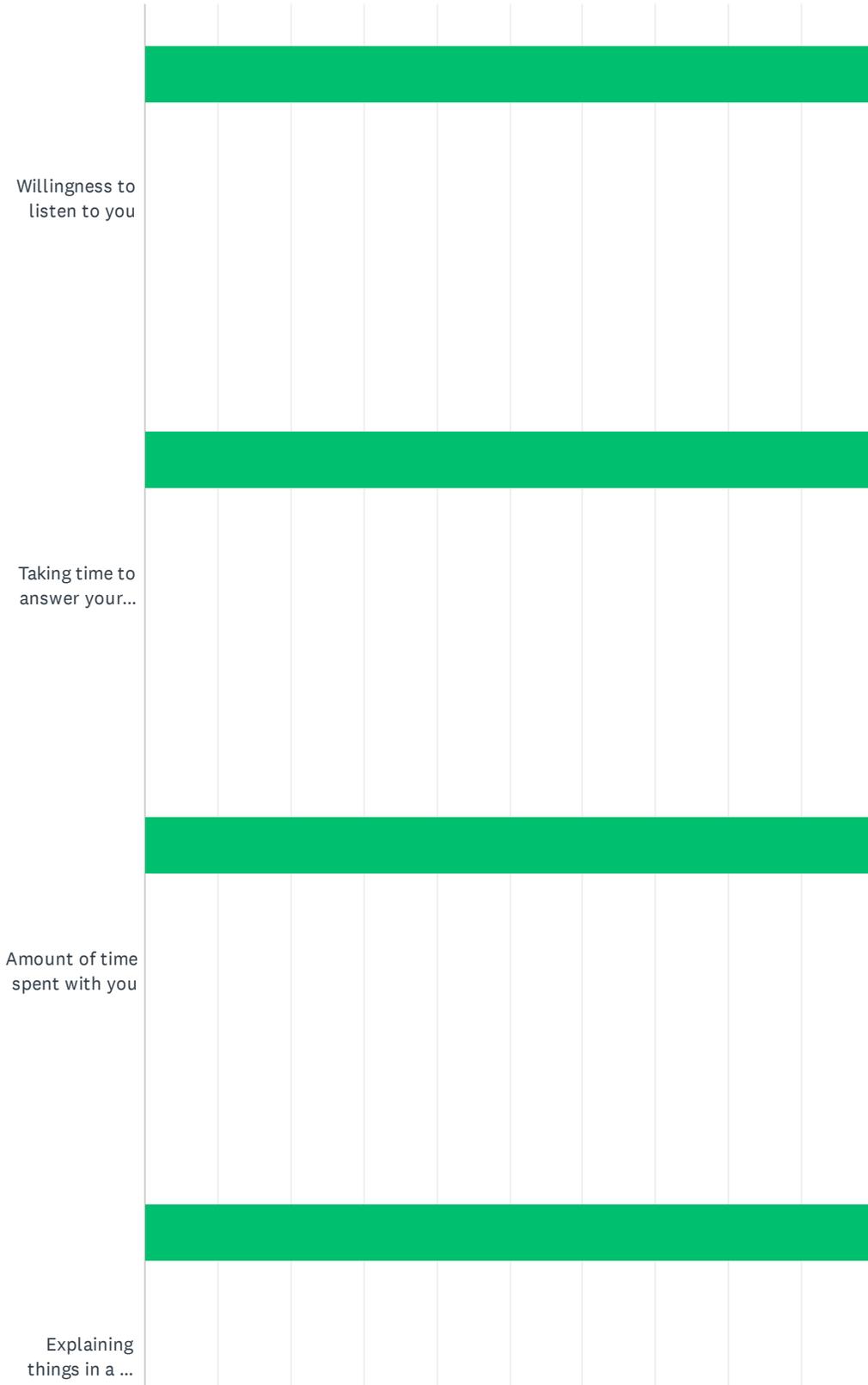


- Excellent
- Good
- Average
- Poor
- Does not a...

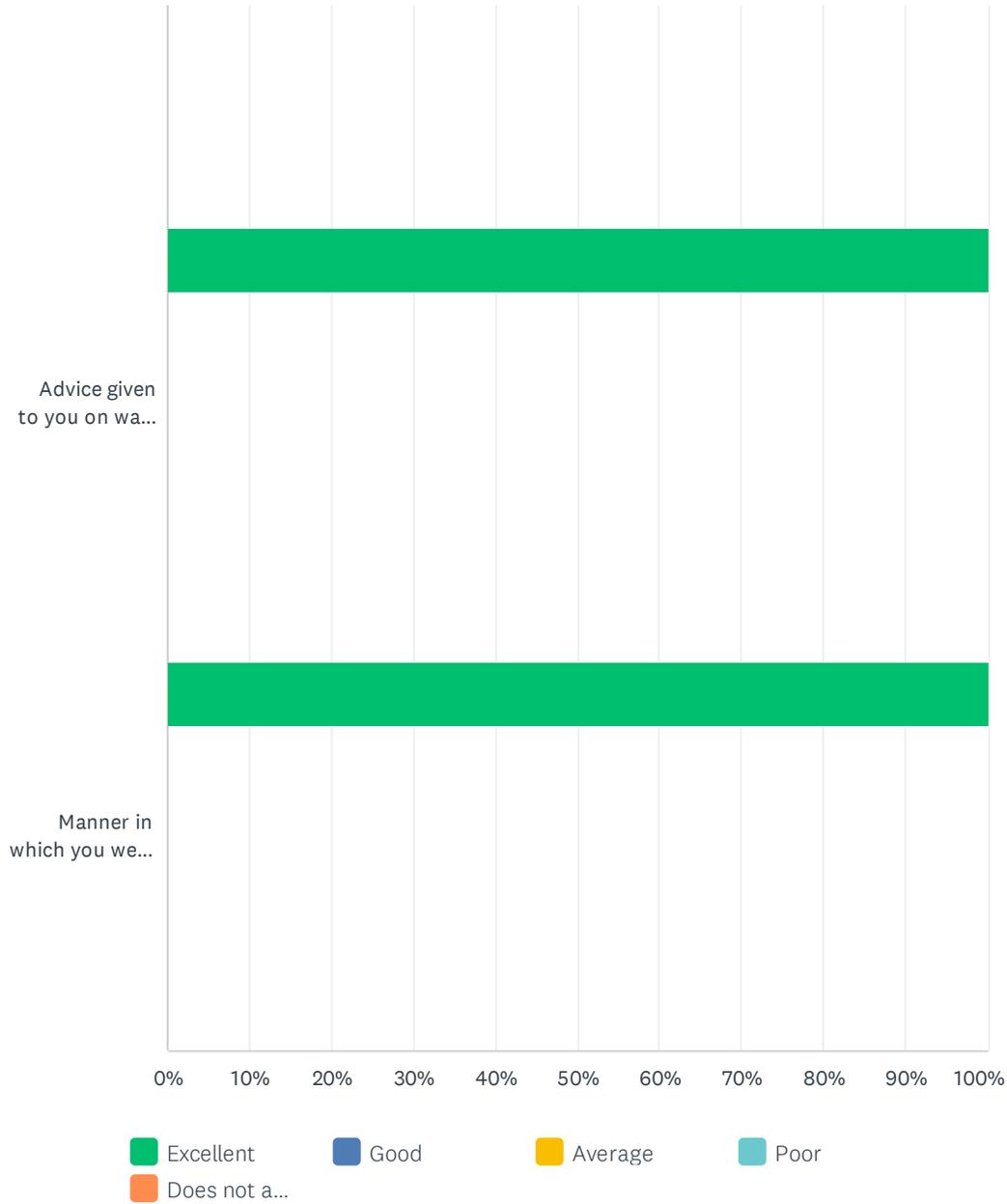
	EXCELLENT	GOOD	AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
The friendliness of the receptionist	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Your phone calls answered promptly	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
The helpfulness of the staff	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Explanation of your care	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q9 Please rate your visit with the provider (Doctor, Dietitian, Physician's Assistant, Nurse Practitioner, Nurse or Social Worker):

Answered: 2 Skipped: 1



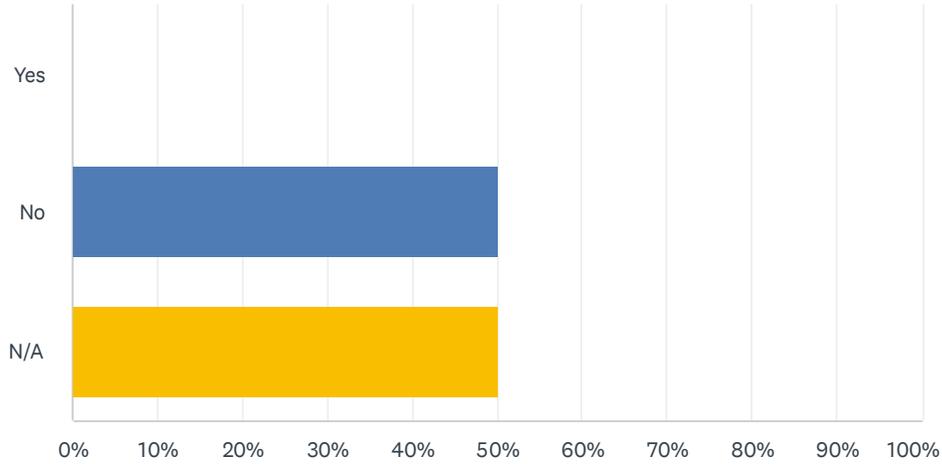
Wilkes Health Patient Satisfaction Survey



	EXCELLENT	GOOD	AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Willingness to listen to you	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Taking time to answer your questions	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Amount of time spent with you	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Explaining things in a way you can understand	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Advice given to you on ways to stay healthy	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Manner in which you were treated with dignity and fairness	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q10 In the past 12 months, has the provider or nurse notified you of changes in your medications and/or the results of your lab tests or x-ray results when completed?

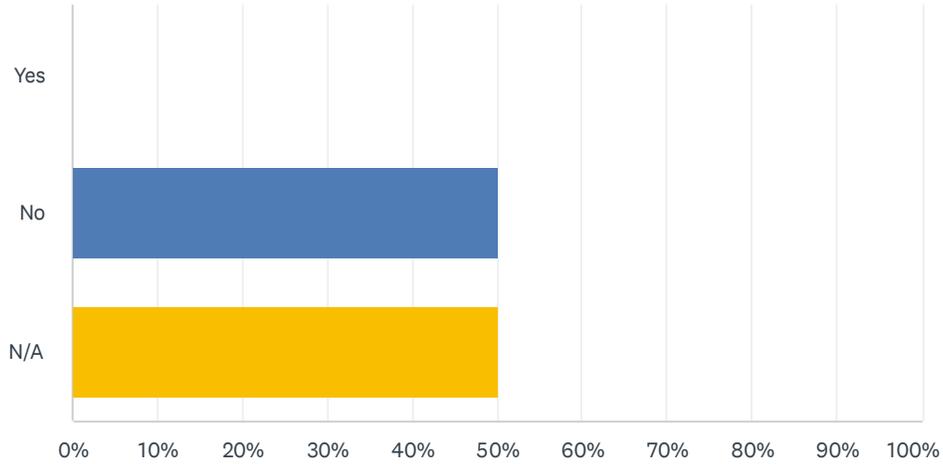
Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	50.00%	1
N/A	50.00%	1
TOTAL		2

Q11 In the past 12 months, did the provider or nurse talk with you about specific goals to improve your health?

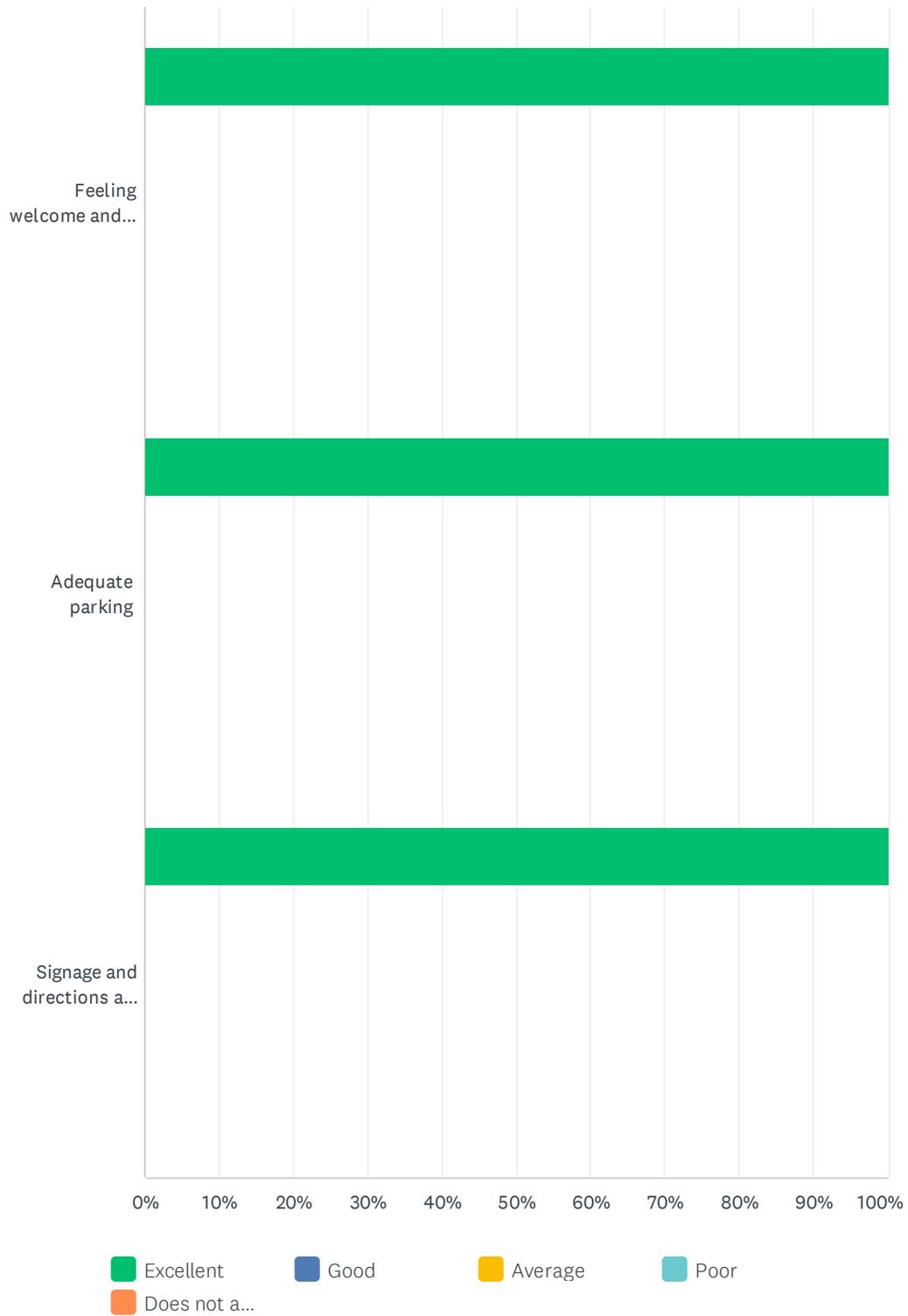
Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	50.00%	1
N/A	50.00%	1
TOTAL		2

Q12 Please rate our facility:

Answered: 2 Skipped: 1

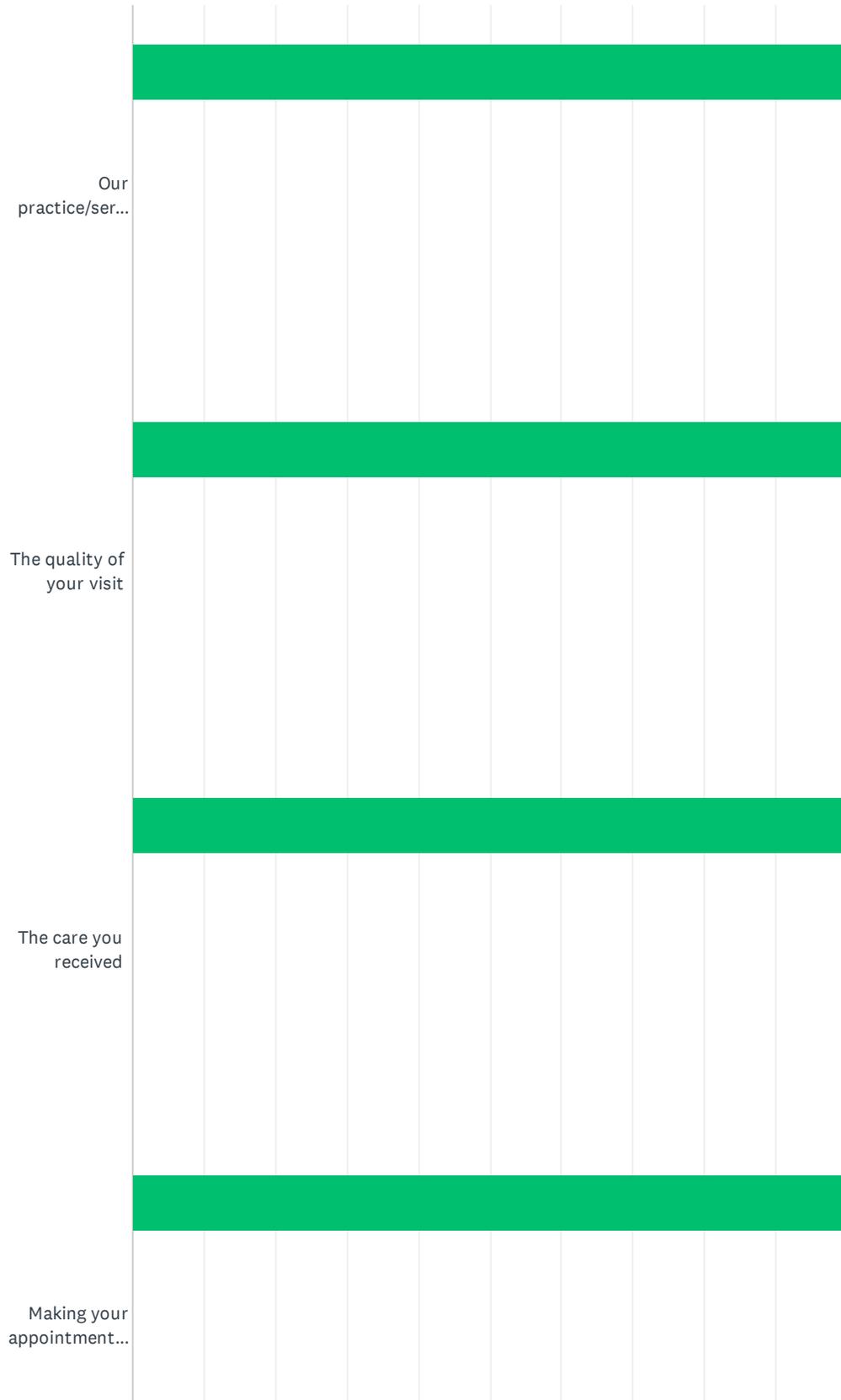


Wilkes Health Patient Satisfaction Survey

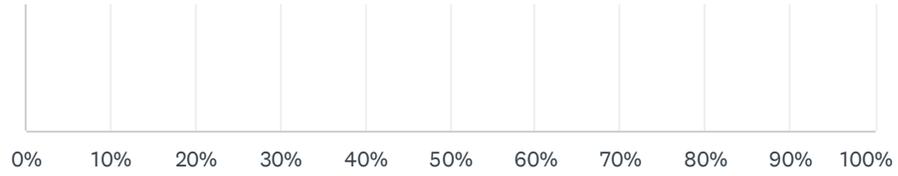
	EXCELLENT	GOOD	AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Feeling welcome and comfortable in our facility	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Adequate parking	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Signage and directions are easy to follow	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q13 Please rate your overall satisfaction with:

Answered: 2 Skipped: 1



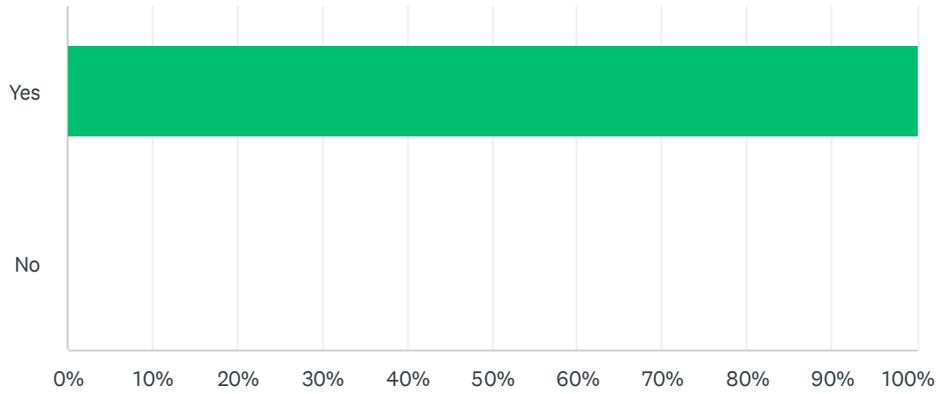
Wilkes Health Patient Satisfaction Survey



	EXCELLENT	GOOD	AVERAGE	POOR	DOES NOT APPLY	TOTAL	WEIGHTED AVERAGE
Our practice/services	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
The quality of your visit	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
The care you received	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00
Making your appointment today	100.00% 2	0.00% 0	0.00% 0	0.00% 0	0.00% 0	2	1.00

Q14 Do our hours of operation meet your needs?

Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	100.00%	2
No	0.00%	0
TOTAL		2

Q15 Please check the hours below that would best meet your needs.

Answered: 0 Skipped: 3

 No matching responses.

ANSWER CHOICES	RESPONSES
7:00am-8:00am	0.00% 0
4:45pm-6:45pm	0.00% 0
Weekend hours	0.00% 0
TOTAL	0

Q16 Were you provided outstanding service today? If so, who or how?

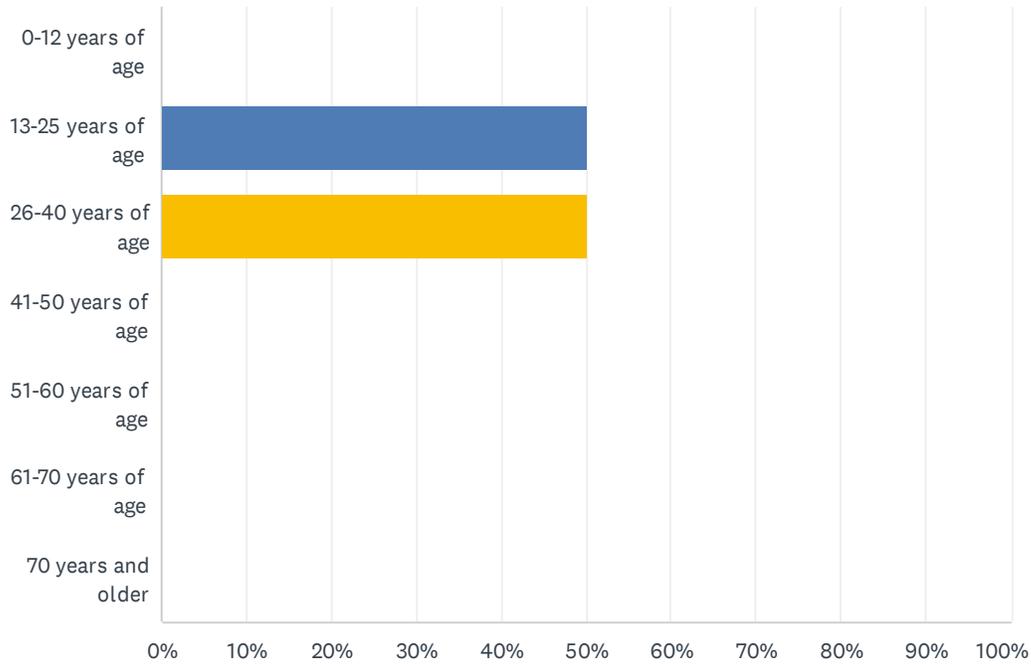
Answered: 2 Skipped: 1

Q17 How can we improve our services?

Answered: 2 Skipped: 1

Q18 Please select the age range that best describes person seeking services:

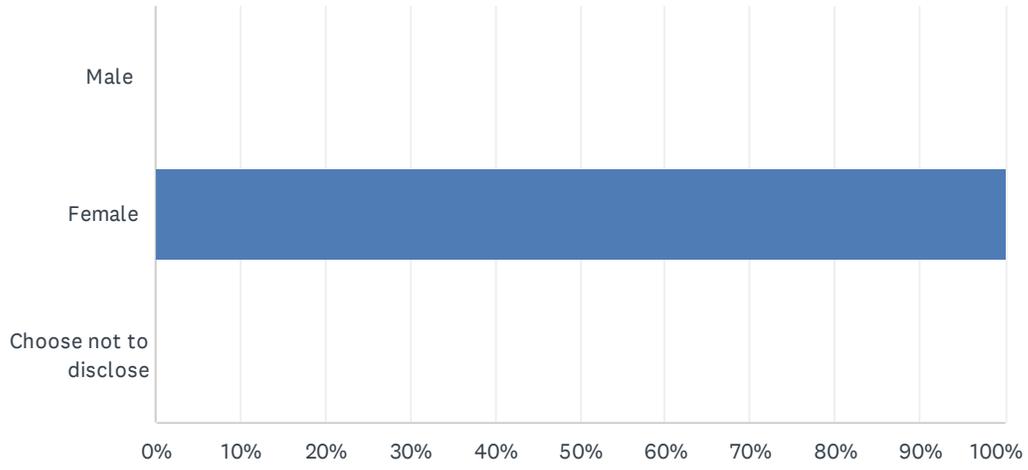
Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES	
0-12 years of age	0.00%	0
13-25 years of age	50.00%	1
26-40 years of age	50.00%	1
41-50 years of age	0.00%	0
51-60 years of age	0.00%	0
61-70 years of age	0.00%	0
70 years and older	0.00%	0
TOTAL		2

Q19 What is your gender identity?

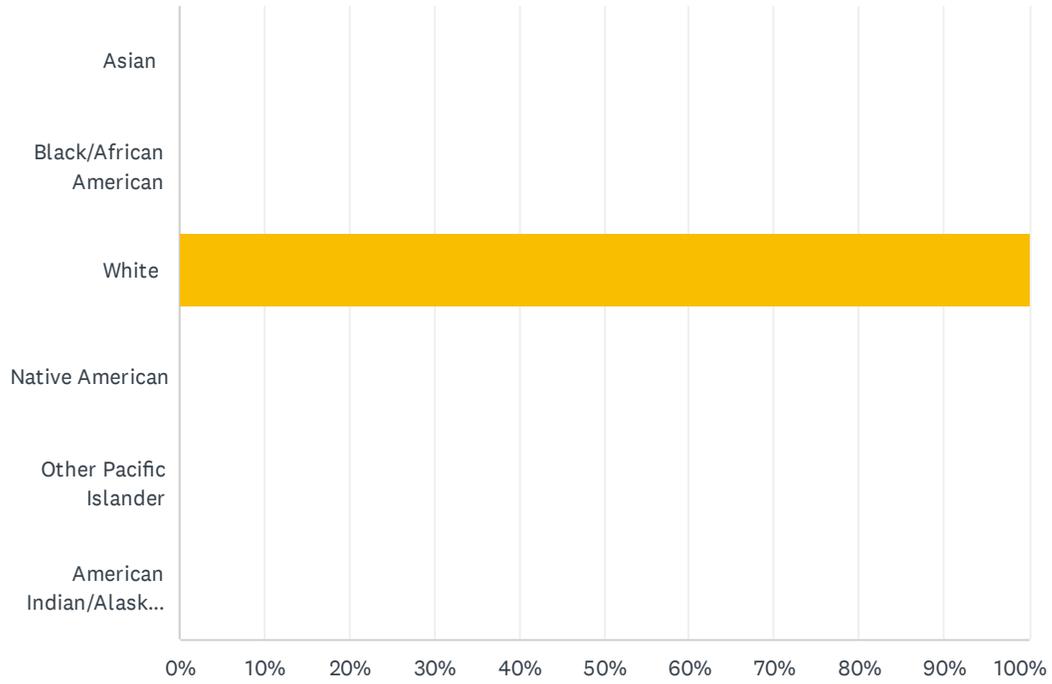
Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES
Male	0.00% 0
Female	100.00% 2
Choose not to disclose	0.00% 0
TOTAL	2

Q20 What is your race?

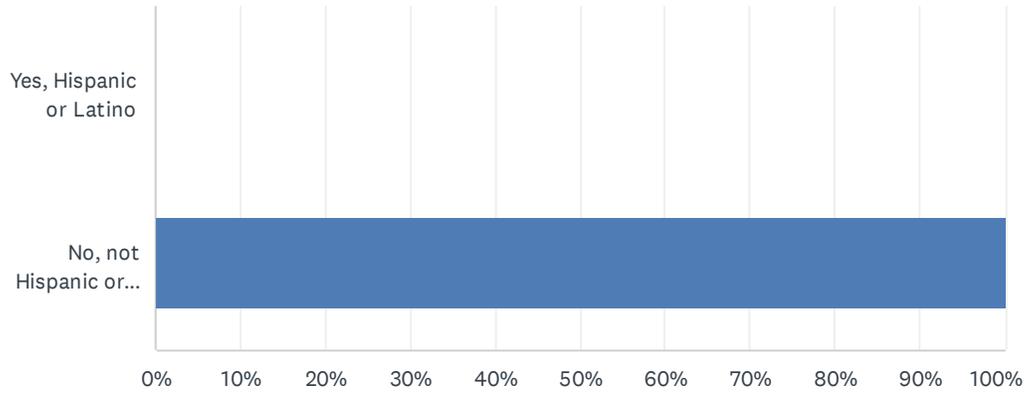
Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES	
Asian	0.00%	0
Black/African American	0.00%	0
White	100.00%	2
Native American	0.00%	0
Other Pacific Islander	0.00%	0
American Indian/Alaskan Native	0.00%	0
TOTAL		2

Q21 Do you consider yourself Hispanic or Latino?

Answered: 2 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, Hispanic or Latino	0.00%	0
No, not Hispanic or Latino	100.00%	2
TOTAL		2