



FEMA

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News Release

FEMA Specialists in North Carolina Communities After Tropical Storm Helene

ATLANTA - FEMA Disaster Survivor Assistance crews are in impacted North Carolina neighborhoods helping people apply for FEMA assistance after Tropical Storm Helene.

Disaster Survivor Assistance teams wear FEMA attire and have federal photo identification badges. The teams go door to door in impacted neighborhoods to help people apply for federal assistance, check the status of an application, identify potential needs and make connections with organizations that can provide resources. Disaster Survivor Assistance crews never ask for, or accept, money.

As of Oct. 1, more than 20,000 North Carolinians have applied for assistance with over \$1 million being dispersed to survivors directly.

How to Apply

Homeowners and renters in Alexander, Alleghany, Ashe, Avery, Buncombe, Burke, Caldwell, Catawba, Clay, Cleveland, Gaston, Haywood, Henderson, Jackson, Lincoln, Macon, Madison, McDowell, Mitchell, Polk, Rutherford, Transylvania, Watauga, Wilkes and Yancey counties and tribal members of the Eastern Band of Cherokee Indians can apply in several ways: Go online to DisasterAssistance.gov, use the [FEMA App](#), or call **800-621-3362** any day of the week. If you use a relay service, such as Video Relay Service (VRS), captioned telephone or other service, give FEMA your number for that service. For an accessible video on how to apply for assistance go to [FEMA Accessible: Applying for Individual Assistance - YouTube](#).

For the latest information about North Carolina's recovery, visit fema.gov/disaster/4827. Follow FEMA on X at x.com/femaregion4 or on Facebook at facebook.com/fema.

For North Carolinians seeking general information, please visit ncdps.gov/helene.

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FEMA's mission is helping people before, during and after disasters.

Learn more at fema.gov/disaster/4827