

Top 5 Reasons for Not Getting Approved by FEMA and What You Can Do About It

If FEMA says you are ineligible for assistance, it is not a denial. Often, you may need to send more information or supporting documentation for FEMA to continue reviewing your application for financial assistance.

There are a few reasons why you might not be approved for disaster assistance. Below are the **top 5 reasons** for not getting approved for FEMA assistance.



You have insurance coverage for the loss



Your home is still safe to live in despite the damage



The damaged home was not your primary residence



You received assistance for the same losses or expenses from another source



Inspectors have been unable to reach you at the contact information provided

The best way to send documents to FEMA

Uploading your documents online is the fastest and easiest way to send them to us. Download the FEMA App or access the site directly by visiting DisasterAssistance.gov.

Appeal your decision

If you disagree with FEMA's decision, you may appeal in any of the following ways:

Online: If you set up an online account, appeals can be managed this way. Visit DisasterAssistance.gov, log into your account and upload all supporting documents using the correspondence tab and select "Upload Center."

In-Person: Visit a [Disaster Recovery Center](https://DisasterRecoveryCenter.gov). Be sure to bring your documents.

Mail: Send your documents to:
FEMA - Individuals & Households Program National Processing Service Center
P.O. Box 10055
Hyattsville, MD 20782-8055

Fax: Send your appeal documents to: (800) 827-8112
Attention: FEMA - Individuals & Households Program

Need help? Stay in touch with FEMA

Visit a Disaster Recovery Center near you. To locate a recovery center, go to fema.gov/drc. You may also call the **FEMA Helpline** at **800-621-3362**. If you use a video relay service, captioned telephone service or others, give FEMA your number for that service.



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