

**HOMEOWNER QUESTIONNAIRE  
FOR REPAIR OF SEPTIC TANK SYSTEM**

- A.** Repairing your septic tank system is expensive and places a lot of burden on the homeowner in terms of landscaping and other problems associated with the repair. In order that we may better serve you in the design of your failing septic tank system, it is necessary that you complete all the information listed below and return with your Application for a repair to your system.

NAME: \_\_\_\_\_ DATE: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
PHONE: \_\_\_\_\_

Dates your septic tank system was installed and/or repaired: \_\_\_\_\_

Contractor who originally installed the septic tank system (if known): \_\_\_\_\_

Contractor who usually pumps your septic tank system (if known): \_\_\_\_\_

1. Number of people who live in the house? \_\_\_\_\_
2. What is your average daily water usage? \_\_\_\_\_
  - a. If community public water supply, call your billing agent.
  - b. If you are on a well, it may not be possible to get this information; however, if you have a failing septic tank system, it might benefit you to install a water meter on your well water supply.
3. Do you have a garbage disposal? \_\_\_ Yes \_\_\_ No  
If yes, how often do you use it? \_\_\_\_\_
4. When was the septic tank last pumped? \_\_\_\_\_  
How often do you have it pumped? \_\_\_\_\_
5. Do you have a dishwashing machine? \_\_\_ Yes \_\_\_ No  
How often do you use it? \_\_\_\_\_
6. Do you have a water softener or water treatment system? \_\_\_ Yes \_\_\_ No  
Where does it drain? \_\_\_\_\_
7. Do you use an "in the tank" toilet bowl sanitizer? \_\_\_ Yes \_\_\_ No
8. Is any family member using a (long term) prescription drug or antibiotics?  
\_\_\_ Yes \_\_\_ No
9. Are any household chemicals put down the drain? \_\_\_ Yes \_\_\_ No
10. Are any chemicals (paints, thinners, etc.) put down the drain? \_\_\_ Yes \_\_\_ No

11. Household plumbing.  
Types and number of plumbing fixtures added since the septic tank system has been installed.

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12. Has any site work been done to the house such as underground roof gutter drains, basement/foundation drains, landscaping, etc.?  Yes  No  
If yes, please list the changes: \_\_\_\_\_

13. Are there any known wells visible or non-visible within setbacks for septic?  
 Yes  No

14. Are there any underground utilities on your lot?  Yes  No  
If yes, please check the types:    Power    Phone    Cable    Gas    Water

15. Describe what happens when you have a problem with your septic tank system.

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16. Does the problem seem to be linked to a specific event (washing clothes, heavy rains, visitors, etc.)?  Yes  No

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